

## Privacy policy

Dear User,

Below you will find all the details regarding the processing of your personal data on the website [www.nshot.com](http://www.nshot.com).

This information is provided pursuant to Article 13 of EU Regulation 679/2016 to those who interact with our web services.

This privacy policy applies only to the website [www.nshot.com](http://www.nshot.com) and not to other websites that may be accessed by the user through links or content originating from other addresses.

### **DATA CONTROLLERS**

The joint data controllers for this website are: NSHOT S.r.l., with registered office in Verona (VR), Corso Milano nr. 5, email: [info@nshot.com](mailto:info@nshot.com), and NSHOT ACADEMY, with registered office in Verona (VR), Corso Milano nr. 5, email: [info@nshotacademy.com](mailto:info@nshotacademy.com).

### **PURPOSES OF DATA PROCESSING**

The processing is aimed at the proper management of the website and its interactions with users, as well as the correct and complete handling of requests submitted by users and the e-commerce platform. The basis for processing is: (i) the performance of the contract or pre-contractual measures adopted at the request of the customer/supplier, (ii) compliance with legal obligations to which the co-controllers are subject, (iii) the legitimate interest of the co-controllers in providing an information/update service to customers/suppliers, (iv) the consent of the customer/supplier with regard to the sending of commercial communications.

## **TYPE OF DATA PROCESSED**

### *Browsing Data*

The computer systems and software procedures responsible for the functioning of this website acquire, during their normal operation, some personal data whose transmission is implicit in the use of Internet communication protocols. These are pieces of information that are not collected to be associated with identified individuals but could, by their very nature and through processing and associations with data held by third parties, allow users to be identified. This category of data includes IP addresses or domain names of the computers used by users connecting to the site, the URI (Uniform Resource Identifier) addresses of the requested resources, the time of the request, the method used to submit the request to the server, the size of the file obtained in response, the numeric code indicating the status of the response provided by the server (success, error, etc.), and other parameters related to the user's operating system and computing environment.

### **Data Provided Voluntarily by the User**

The optional, explicit, and voluntary sending of emails to the addresses indicated on this site and/or using the contact forms present on it entails the subsequent acquisition of the sender's address, necessary to respond to requests, as well as any other personal data included in the message.

The personal data provided by users who request the sending of information are used solely to perform the requested service or task.

To enable orders to be placed through the site, the co-controllers will process the personal data provided by the user when creating an account, concluding a contract, and during the contractual relationship.

For example, the co-controllers will acquire the following types of personal data:

- Identification and fiscal data, such as name, surname, place and date of birth, address of residence, and tax code;
- Contact data, such as shipping address, phone number, and email address;
- Banking data (e.g., IBAN);
- Browsing data;
- Additional data voluntarily provided by the user.

### *Comments*

When visitors leave comments on the site, we collect the data shown in the comment form, along with the visitor's IP address and browser user agent string to assist in spam detection. An anonymized string created from your email address (also called a hash) may be provided to the Gravatar service to check if you are using it. The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. Once your comment is approved, your profile picture is visible to the public in the context of your comment.

### *Media*

If you upload images to the website, you should avoid uploading images that include embedded location data (EXIF GPS). Website visitors can download and extract any location data from images on the site.

## **COOKIES**

See **“Cookie policy”**

## **PROVISION OF DATA**

Except as specified for browsing data and in the section related to Cookies, the user is free to provide personal data or not. Failure to provide such data may result in the inability to obtain the requested services or information. Specifically, the provision of common personal data is strictly necessary for the execution of contractual activities. Any refusal by the data subject to provide personal data may make it impossible to establish a relationship with the co-controllers. The provision of data for the purpose of sending commercial communications is optional and can always be withdrawn.

## **METHODS OF PROCESSING**

Processing may be carried out with or without the aid of electronic tools. It is performed by the co-controllers and/or individuals expressly authorized by them and/or by entities appointed as external data processors. The co-controllers do not use automated decision-making processes, including profiling, that produce legal effects or similar outcomes for achieving the purposes outlined in this privacy notice.

## **DATA PROCESSING LOCATION**

The processing related to the web services of this site takes place at the server farm chosen by the co-controllers within the European Union and is handled exclusively by technical staff designated for the processing. No personal data deriving from the web service is disseminated. However, your personal data may be transferred outside the European Union as part of the co-controllers' collaboration with selected technological partners. The transfer occurs based on agreements that include Standard Contractual Clauses (SCC) approved by the European Commission. For a complete list of possible transfers, you may request information from the co-controllers using the contact details provided in this privacy notice.

## **DURATION OF PROCESSING**

The co-controllers will process personal data for the time necessary to fulfill the purposes outlined above. Regarding data related to contractual services, it should be noted that such data will be retained for ten years following the completion of the service, except in exceptional circumstances that justify an extension. As for account data and the sending of informational and/or commercial communications, the recipient can terminate the processing at any time by following the instructions provided at the end of each informational communication sent or by sending an email to [info@nshot.com](mailto:info@nshot.com).

## **DISCLOSURE OF DATA**

Personal data may be accessed by data processing officers and managers and may be disclosed, for the purposes outlined in this notice, to external collaborators, subcontractors, and, in general, to all public and private entities to whom communication is necessary for the proper fulfillment of the purposes specified in this notice. Personal data will not be subject to dissemination.

## **RIGHTS OF THE DATA SUBJECT**

Pursuant to Articles 15–22 of the GDPR, the data subject has the right to request from the co-controllers: access to their personal data, rectification, erasure, or restriction of processing, as well as the right to object to processing or to request data portability.

Requests can be submitted via email to [info@nshot.com](mailto:info@nshot.com) or by registered mail with the subject line: “Data Access Request by the Data Subject.” The request should specify the right the data subject wishes to exercise (e.g., erasure, rectification, portability, or the right to be forgotten) and include a valid email/PEC address for correspondence.

The co-controllers or their designated representatives will process the request within 30 days of receipt. If the response is complex, the timeframe may be extended by an additional 30 days, with prior notification to the data subject. Should the data subject wish to enforce their rights, they may file a complaint with the competent supervisory authority, corresponding to the national Data Protection Authority, located at Palazzo Monte Citorio 121, Rome (<http://www.garanteprivacy.it>).